



OFFICE OF THE CITY MANAGER

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October 5, 2009

Mr. William A. Galanko
Vice President – Law
Norfolk Southern Corporation
Law Department
Three Commercial Place
Norfolk, Virginia 23510-9241

Dear Mr. Galanko:

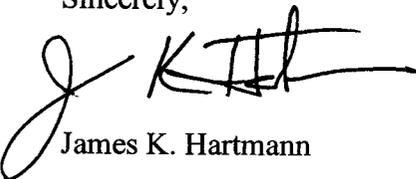
This responds to your October 2 letter regarding Norfolk Southern Railway Company communications failure with the City of Alexandria Fire Department following an ethanol spill while unloading a rail tank car on September, 29, 2009.

Thank you for modifying protocol to include contacting the Alexandria Fire Department in the event of the release of ethanol at the transloading facility, located at 100 Van Dorn St., Alexandria, Virginia. However, we strongly request that the protocol notification include notifying the Alexandria 911 emergency contact system.

Even if the Norfolk Sothern Railroad Company considers a spill to be small and not serious the Alexandria Fire Department requests to be notified immediately, and the most efficient way to notify the Fire Department is done by calling the 911 emergency communications system. Enhancing public safety and strengthening transparency regarding any spill that occurs at the transloading facility will improve by calling 911.

Please contact me if you have additional questions regarding this matter.

Sincerely,



James K. Hartmann